Specifications

Environment						
	HDMI 2.0b					
Devices	Blu-Ray, projectors, monitors, TV, PC, laptops, servers supporting HDMI.					
Transmission	Transparent to the user.					
Bandwidth	300MHz					
Signals	HDMI 1.4 protocol					
Connectors	One (1) HDMI receptacle for input.					
	One (1) HDMI loop out.					
	One (1) RJ45S for Cat 5e/6 unshielded or shielded twisted pair.					
	One (1) 3.5mm jack for IR emitter.					
	One (1) 3.5mm jack for audio insert. One (1) RS232 (3-pin phoenix connector).					
Note: Cables not included.	Four (4) DIP Switches for device ID addressing.					
Maximum Distance	Cat5e/6: 330ft (100m) up to 4K @ 30Hz (4:4:4) and 4K @ 60Hz (4:2:0)					
Waxintun Distance						
Based on a maximum length	Note: When installed in an electrically noisy environment, an STP cable must be used. Also, cross-connection reduces the effective distance depending on the					
of 6.6ft (2m) of HDMI cable	grade of twisted cable used.					
per end.						
Latency	Typical one (1) Frame (16ms), maximum 2 frames (33ms).					
Compression	JPG2000 Proprietary Compression.					
Bandwidth	Up to 850Mbps.					
Network Requirement	1Gb Ethernet Network					
	(Switch support for Jumbo Frame, IGMP and PoE required).					
IR Frequency	38 to 56 KHz (IR Emitter and IR Sensor sold separately).					
RJ45 Pin Configuration Reverse Polarity Sensitive. Use EIA/TIA 568A or 586B straight-through wiring.	RJ45 Link Pail 3 huir 1 fuil 3 huir 4 Pin 1 (R) Pin 2 (T) Pin 3 (R) Pin 6 (T) Pin 4 (R) Pin 5 (T) Pin 7 (R) Pin 8 (T)					
Cable	One (1) Cat 5e/6 or better twisted pair cables required.					
Power Supply	This device supports PoE (PD), an external power supply is not included. It is					
i ower Suppry	intended to be powered via a PoE (PSE) Ethernet Switch. If required, an optional					
	power supply (500993) may be purchased separately.					
PoE	IEEE 802.3af					
Power Consumption	Transmitter: 2.85Watt					
Temperature	Operating: 0° to 40°C Storage: -20° to 85°C					
	Humidity: Up to 95% non-condensing					
Dimensions	4.40" x 5.08" x 1.00" (112mm x 129mm x 25mm)					
Weight	1.5lbs (0.68kg)					
Compliance	Regulatory: FCC, CE, RoHS Flammability: 94V0					
Warranty	3 years					
Order Information	500759-TX-HLO HDMI over IP PoE TX with Loop Out, UHD-4K (UPC: 627699927595)					
Accessories (These items are sold	500920 16-Port Rackmount Transceiver Chassis 500917 Wall Mount Transceiver Bracket Kit					
separately)	500917 wan Mount Transceiver Bracket Kit					
	500990 IR Emilier 500991 IR Sensor					
	500993 Univ. Locking Power Supply 5VDC/2.6A US/UK/EU Blade					



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HDMI over IP PoE TX with Loop Out, UHD-4K 500759-TX-HLO Quick Installation Guide

Overview

The HDMI over IP PoE TX with Loop Out, UHD-4K (model 500759-TX-HLO) allows HDMI video equipment supporting up to 4K @ 30Hz or 1080p @ 60Hz resolution to be connected and extended to create an independently distributed video network. 100's of Single Displays and Video Wall Displays of user configurable size (X by Y) may be supported, depending on network bandwidth. In addition, the unit features a local HDMI video output which allows the video source to be shown on a local display.

The unit can be connected via Cat5e/6 cable up to 330ft (100m) from an Ethernet Switch, and supports PoE (PD) when powered by a PoE (PSE) Ethernet Switch. An IR Emitter or IR Sensor, if required, may be purchased separately for IR based remote control applications of end devices.

The MuxLab Pro Digital Network Controller (500812) and MuxControl App are available to simplify configuration and management of this and other MuxLab AV over IP networked devices via PC (500812 web interface), Smartphone and Tablet (Apple or Android).

Applications

Applications include video wall, digital signage, commercial and residential AV systems, classroom projector systems, boardroom systems, collaborative PC systems, and medical information systems.

Installation

- 1. Identify the connectors on the Transmitter as indicated on the product labels, see the above front and rear product views for further details.
- 2. Verify that the distance between the HDMI Transmitter is within MuxLab specifications (see Specifications table for more details).
- 3. To install the Transmitter:
 - 3a. Connect the Transmitter to the HDMI video source with an HDMI compliant cable.
 - 3b. If the application is point-to-point, then connect one (1) length of Cat 5e/6 (or higher) grade UTP cable to the RJ45 LINK connector on the Transmitter. If transmitting over the network, use an Ethernet Switch between Transmitter and Receiver

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- 3c. If necessary, connect the Transmitter HDMI Out to a local display with an HDMI compliant cable.
- 4. To install the Receiver (such as the 500759-RX):
 - 4a. Connect the Receiver to the destination HDMI display with an HDMI compliant cable.
 - 4b. If the application is point-to-point, then connect one (1) Cat 5e/6 cable (or higher) coming from the Transmitter to the RJ45 LINK connector on the Receiver. If transmitting over the network, use an Ethernet Switch between Transmitter and Receiver.
- 5. If the configuration is a point-to-multipoint or multipoint-to-multipoint:
 - 5a. You will need to use an Ethernet Switch with Gigabit ports and DHCP Server support. In addition, Jumbo Frame support is required, and IGMP Protocol support is required for the multipoint-to-multipoint case. Verify that the Ethernet Switch is configured correctly and that the DHCP Server, IGMP Protocol, and Jumbo Frames are enabled. See the manufacturer operating manual for more information about configuring the Ethernet Switch.
 - 5b. Connect all Transmitters and Receivers to the Ethernet Switch.
 - 5c. Use the DIP Switches to select a unique Device ID for each Transmitter present on the network and configure each Receiver Device ID to the corresponding selected Transmitter.

Note: This step is not necessary if the MuxLab Pro Digital Network Controller (500812) is used.

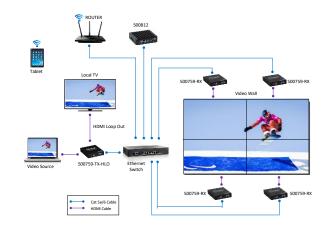
6. Powering the Transmitter or Receiver via an external power supply is only necessary where PoE (PSE) is unavailable. If PoE is unavailable, connect the 5 VDC power supply (sold separately, model 500993) to each Receiver and to an AC power outlet. Next connect each Transmitter in the same manner. If power is present, the green power LED on each Transmitter and Receiver will illuminate.

Note: Power 'ON' the HDMI over IP PoE TX with Loop Out only after all connections have been made.

- 7. Power 'ON' the HDMI equipment and verify the image quality.
- 8. This product supports IR pass-thru control. If infrared remote control is needed to control the Source equipment from the Display, connect the IR Sensor (sold separately, model 500991) to the 3.5mm Stereo Jack of the Receiver and the IR Emitter (sold separately, model 500990) to the 3.5mm Mono Jack of the Transmitter.

Note: You can differentiate the IR Sensor and the IR Emitter by looking at the 3.5 mm plug. The IR Sensor is using a Stereo Plug (3 Contacts) and the IR Emitter a mono plug (2 Contacts).

- 9. Position the IR Sensor so that it is directed at the hand-held remote control. For a clear IR signal reception, aim the hand-held remote control at the top of the IR Sensor enclosure.
- 10. Position the IR Emitter as close as possible to the source's IR Sensor (i.e. DVD player). For a clear IR signal reception, the IR Emitter can be glued on the source's IR Sensor. The IR Emitter's signal is transmitted from the side of the enclosure.
- 11. This product supports RS232 bidirectional communication. On the Transmitter, the RS232 port is configured as a DCE; and on the Receiver as a DTE. Please connect your RS232 cable accordingly. Configure the RS232 communications setting via the device web interface.
- 12. Commands or messages may be sent via RS232 by connecting a PC to the RS232 port of the HDMI over IP PoE Extender, or over the network via IP. This communication is meant to be machine to machine.
- 13. The following diagram illustrates a typical application.



Troubleshooting

The following table describes some of the symptoms, probable causes and possible solutions in regard to the installation of the HDMI over IP PoE TX with Loop Out, UHD-4K:

Symptom	Transmitter LEDs		Receiver LEDs		Probable Cause	Possible Solutions
	Power	Link	Power	Link		
No Image	OFF	OFF	OFF	OFF	No power	 Check power connections Check PoE Ethernet Switch Setup
No Image	BLINK	OFF	BLINK	ON	Booting	· Wait until booting process finish
No Image	ON	OFF	ON	OFF	No Ethernet Link	Check Ethernet Switch StatusCheck UTP Cables
Info Screen	ON	OFF	ON	BLINK	UTP Cable	Check the Transmitter UTP cable
Info Screen	ON	ON	ON	OFF	UTP Cable	Check the Receiver UTP cable.
Info Screen	ON	BLINK	ON	BLINK	No Data Connection	Check if DIP Switch settings match
Info Screen	ON	ON	ON	BLINK	Wrong setting on Decoder	 Check DIP Switch address of the Receiver
Choppy Video	ON	ON	ON	ON	Configuration	 Check cable length Check the HDMI Cable Quality Check if Jumbo Frame and IGMP are enabled on the Ethernet Switch
Image flickers when powering up nearby equipment	ON	ON	ON	ON	Interference	Use STP cables
IR not functioning *	ON	ON	ON	ON	Interference from sunlight, Fluorescent, Neon or Halogen lights.	Place the IR equipment away for the interfering light
IR not functioning *	ON	ON	ON	ON	Interference from RF radiation from the TV	Place the IR equipment away for the RF radiation

* IR Emitter and IR Sensor sold separately.

If you still cannot diagnose the problem, please call MuxLab Customer Technical Support at 877-689-5228 (toll-free in North America) or (+1) 514-905-0588 (International).