# **Specifications**

Specifications						
Environment	HDMI, VGA and USB connectivity.					
Devices	Blu-Ray, projectors, monitors, TV, PC, laptops, servers, and Smart White Boards.					
Bandwidth	300MHz					
Signals	HDMI 2.0b (4K/30 4:4:4 & 4K/60 4:2:0), VGA (1920x1200), USB 2.0 and HDCP 2.2.					
Connectors	One (1) HDMI receptacle.					
	One (1) Female DB15 connector for VGA.					
	One (1) USB Type B connector.					
Note: Cables not included.	One (1) RJ45S for Ethernet connectivity. One (1) 3.5mm jack for Audio-In.					
Note. Cubies not included.	One (1) 2.1mm jack for Audio-III.					
Maximum Distance	Cat5e/6: 330ft (100m)					
	Note: When installed in an electrically noisy environment, an STP cable must be used. Also,					
Based on a maximum	cross-connection reduces the effective distance depending on the grade of twisted cable used.					
length of 6.6ft (2m) of						
HDMI cable per end. Latency	Typical one (1) frame (16ms)					
Compression	JPG2000					
Bandwidth	Up to 500Mbps					
Network Requirement	1 Gig Ethernet with IGMP, Jumbo Frames and PoE					
RJ45 Pin Configuration	PI45 Link					
5	Pin 1 (R) Pin 2 (T)					
Reverse Polarity Sensitive.	Pin 3 (R) Pin 6 (T) $\boxed{\left( \begin{array}{c} 0 \end{array} \right) \left( \begin{array}{c} 0 \end{array} $					
Use EIA/TIA 568A or 586B	Pin 4 (R) Pin 5 (T)					
straight-through wiring.	Pin 7 (R) Pin 8 (T) 12345678 12345678					
	EIA568A EIA569B					
Power Source	This device supports PoE (PD), an external power supply is not included. It is intended to be					
i ower bource	powered via a PoE (PSE) Ethernet Switch. If required, an optional power supply (500993) may					
	be purchased separately.					
РоЕ	IEEE 802.3af					
Power Consumption	3W					
Temperature	Operating: 0° to 40°C Storage: -20° to 85°C					
	Humidity: Up to 95% non-condensing					
Dimensions	4.53" x 4.53" x 2.05" (115mm x 115mm x 52mm)					
Weight	1.35lb (0.61kg)					
Compliance	Regulatory: FCC, CE, RoHS Flammability: 94V0					
Warranty	3 years					
Order Information	500777-TX-DECO HDMI/VGA/USB over IP PoE Wall Plate Transmitter, 4K/30, DECO					
Compatible Receivers	500759-RX, 500770-RX, 500771-RX, and 500777-RX					
Accessories	500993 Universal Locking Power Supply 5VDC/2.6A US/UK/EU Blade					
(This item is sold						
separately)						



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## HDMI/VGA/USB over IP PoE Wall Plate Transmitter, 4K/30, DECO 500777-TX-DECO Quick Installation Guide

## Overview

The HDMI/VGA over IP PoE Wall Plate Transmitter, 4K/30, DECO fits a standard 2-gang Decora size electrical box and allows HDMI, VGA and USB equipment to be connected up to 330ft (100m), with video supported at up to 4K (3840x2160) resolution @ 30Hz via one (1) Cat5e/6 unshielded twisted pair cable in a point-to-point configuration. The USB port may be used for extending various USB devices including Smart Boards. Point-to-multipoint and multipoint-to-multipoint configurations are also possible by connecting several Transmitters and Receivers to the same local Ethernet IP network via an Ethernet Switch. The HDMI/VGA/USB over IP PoE Wall Plate Transmitter, 4K/30, DECO also supports PoE (PD) if used with a PoE (PSE) Ethernet Switch. Additional Transmitters may be purchased separately depending on the intended application and number of units required.

For the point-to-multipoint and multipoint-to-multipoint configuration the Ethernet Switch must have Gigabit ports, Jumbo Frame capability, DHCP Server capability, PoE, and additionally support the IGMP communication protocol for the multipoint-to-multipoint case. MuxLab recommends using the Cisco SG350 or SG550 Series Managed Switches.

The MuxLab ProDigital Network Controller is available to simplify the configuration and utilization of the 500777-TX-DECO and other MuxLab IP based products via an Ethernet web interface. The MuxControl Android and iOS Application may also be used for connectivity management, in combination with the Network Controller.

#### Applications

Applications include commercial and residential AV systems, classroom systems, digital signage, boardroom systems, conference rooms, and collaborative PC systems.

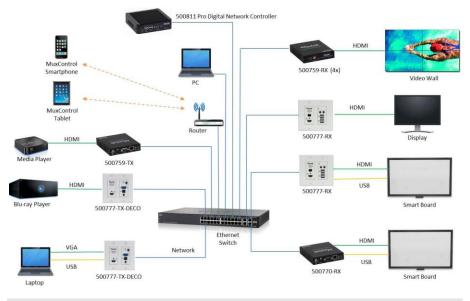
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## Installation

- 1. Identify the connectors on the Transmitter as indicated on the product labels, see the above product view for further details. Note that the Ethernet network connector is on the rear.
- 2. Verify that the distance between the HDMI/VGA/USB over IP PoE Wall Plate Transmitter, 4K/30, DECO and other MuxLab Receivers is within the MuxLab specifications.
- 3. To install the Transmitter:
  - 3a. For an HDMI source, connect the Transmitter to the HDMI video source with an HDMI compliant cable. For a VGA source, connect the Transmitter to the VGA video source and connect the audio to the Audio-In port with compliant video and audio cables.
  - 3b. If the application is point-to-point, then connect one (1) length of Cat 5e/6 (or higher) grade UTP cable to the RJ45 LINK connector on the Transmitter. If transmitting over the network, use an Ethernet Switch between Transmitter and Receiver.
- 4. To install a Muxlab Receiver (such as the Muxlab 500759/770/771/777 Receiver):
  - 4a. Connect the Receiver to the HDMI display equipment with an HDMI compliant cable.
  - 4b. If the application is point-to-point, then connect one (1) Cat 5e/6 cable (or higher) coming from the Transmitter, to the RJ45 LINK connector on the Receiver. If transmitting over the network, use an Ethernet Switch between Transmitter and Receiver.
- 5. Following similar instructions as above, connect the USB port of the Host device to the Transmitter, the USB port of the end device to the Receiver (such as the 500770-RX).
- 6. If the configuration is a point-to-multipoint or multipoint-to-multipoint:
  - 6a. You will need to use an Ethernet Switch with Gigabit ports and DHCP Server support. In addition Jumbo Frame support is required and IGMP Protocol support is required for the multipoint-to-multipoint case. Verify that the Ethernet Switch is configured correctly and that the DHCP Server is enabled, that the IGMP Protocol is enabled for multipoint-to-multipoint applications, and that Jumbo Frame is enabled. See the operating manual for more information about configuring the Ethernet Switch.
  - 6b. Connect all Transmitters and Receivers to the Ethernet Switch.
  - 6c. Use the DIP Switches to select a unique Device ID for each Transmitter present on the network and configure each Receiver Device ID to the corresponding Transmitter. Note: This step is not necessary if the MuxLab Network Controller is used.
- 7. Powering the Transmitter or Receiver via an external power supply is only necessary where PoE (PSE) is unavailable. If PoE is unavailable, connect a 5 VDC power supply (500993 sold separately) to each Receiver and to an AC power outlet. Next connect each Transmitter in the same manner. If power is present, the green power LED on each Transmitter and Receiver will illuminate.

#### Note: Power 'ON' the HDMI/VGA/USB over IP PoE Wall Plate Transmitter, 4K/30, DECO and any other TX or RX units only after all connections have been made.

- 8. Power 'ON' the HDMI, VGA and USB equipment and verify the image quality and data transfer.
- 9. Press and hold the push button for 5 seconds to toggle between Normal and Auto Source Detect mode. In Normal mode, press and release the push button on the front panel to switch between the HDMI and VGA inputs. In Auto Source Detect mode, the HDMI/VGA/USB over IP PoE Wall Plate Transmitter, 4K/30, DECO will detect and select the first input signal inserted, and will remain selected until the connector is removed.
- 10. The following diagram illustrates a typical LAN configuration with other compatible MuxLab AV over IP devices. The 500777-TX-DECO is compatible with the MuxLab 500759/770/771/777 Receivers.



## Troubleshooting

The following table describes some of the symptoms, probable causes and possible solutions in regard to the installation of the HDMI/VGA/USB over IP PoE Wall Plate Transmitter, 4K/30, DECO:

Symptom	Transmitter LEDs		Receiver LEDs		Probable Cause	Possible Solutions
	Power	Link	Power	Link		
No Image or USB signal	OFF	OFF	OFF	OFF	No power	<ul> <li>Check power connections</li> <li>Check PoE Ethernet Switch Setup</li> </ul>
No Image or USB signal	BLINK	OFF	BLINK	ON	Booting	Wait until booting process is finished
No Image or USB signal	ON	OFF	ON	OFF	No Ethernet Link	<ul><li>Check Ethernet Switch Status</li><li>Check UTP Cables</li></ul>
Info Screen	ON	OFF	ON	BLINK	UTP Cable	· Check the Transmitter UTP cable
Info Screen	ON	ON	ON	OFF	UTP Cable	Check the Receiver UTP cable.
Info Screen	ON	BLINK	ON	BLINK	No Data Connection	<ul> <li>Check if DIP Switch settings match</li> </ul>
Info Screen	ON	ON	ON	BLINK	Wrong setting on Receiver	Check DIP Switch address of the Receiver
Choppy Video	ON	ON	ON	ON	Configuration	<ul> <li>Check cable length</li> <li>Check the HDMI or VGA Cable Quality</li> <li>Check if Jumbo Frame and IGMP are enabled on the Ethernet Switch</li> </ul>
Image flickers when powering up nearby equipment	ON	ON	ON	ON	Interference	Use STP cables

If you still cannot diagnose the problem, please call MuxLab Customer Technical Support at 877-689-5228 (toll-free in North America) or (+1) 514-905-0588 (International).