# **Specifications**

| Environment                 | DVI 1.0                                                                            |  |  |  |  |  |
|-----------------------------|------------------------------------------------------------------------------------|--|--|--|--|--|
| Devices                     | Computers and servers with DVI monitor ports.                                      |  |  |  |  |  |
| Transmission                | Transparent to the user                                                            |  |  |  |  |  |
| Bandwidth                   | 300MHz                                                                             |  |  |  |  |  |
| Signals                     | DVI 1.0 protocol, HDCP 1.4                                                         |  |  |  |  |  |
| Connectors                  | One (1) DVI receptacle.                                                            |  |  |  |  |  |
|                             | One (1) RJ45S for Cat 5e/6 unshielded or shielded twisted pair.                    |  |  |  |  |  |
|                             | Two (2) 3.5mm jacks for audio insert (on TX)/audio extract (on RX).                |  |  |  |  |  |
|                             | Two (2) 3.5mm jacks for mic-out (on TX)/mic-in (on RX).                            |  |  |  |  |  |
|                             | One (1) 2.1mm locking barrel jack for power                                        |  |  |  |  |  |
| Note: Cables not included.  | One (1) or Four (4) USB Connector(s) for Host (on TX)/Client (on RX)               |  |  |  |  |  |
|                             | Four (4) DIP Switches for device ID addressing.                                    |  |  |  |  |  |
| Maximum Distance            | Cat5e/6: 330ft (100m) up to 1080p @ 60Hz and 1920x1200 @ 60Hz                      |  |  |  |  |  |
| Based on a maximum length   | Note: When installed in an electrically noisy environment, an STP cable must be    |  |  |  |  |  |
| of 6.6ft (2m) of DVI cable  | used. Also, cross-connection reduces the effective distance depending on the grade |  |  |  |  |  |
| per end.                    | of twisted cable used.                                                             |  |  |  |  |  |
| Latency                     | One (1) Frame (16ms) @ 60Hz (typical)                                              |  |  |  |  |  |
| Compression                 | JPEG 2000                                                                          |  |  |  |  |  |
| Network Bit Rate            | 300Mbps (typical)                                                                  |  |  |  |  |  |
| Network Requirement         | 1000BaseT with PoE                                                                 |  |  |  |  |  |
| RJ45 Pin Configuration      | RJ45 Link  Pair 3 Pair 1 Pair 2 Pair 4  Pair 2 Pair 4 Pair 3 Pair 4                |  |  |  |  |  |
| Reverse Polarity Sensitive. | Pin 1 (R) Pin 2 (T)                                                                |  |  |  |  |  |
| Use EIA/TIA 568A or 586B    | Pin 3 (R) Pin 6 (T)                                                                |  |  |  |  |  |
| straight-through wiring.    | Pin 4 (R) Pin 5 (T)                                                                |  |  |  |  |  |
|                             | Pin 7 (R) Pin 8 (T)                                                                |  |  |  |  |  |
| Cable                       | One (1) Cat 5e/6 or better twisted pair cables required                            |  |  |  |  |  |
| Power Source                | This device supports PoE (PD), an external power supply is not included. It is     |  |  |  |  |  |
|                             | intended to be powered via a PoE (PSE) Ethernet Switch. If required, an optional   |  |  |  |  |  |
|                             | power supply (500993) may be purchased separately.                                 |  |  |  |  |  |
| PoE Standard                | IEEE 802.3af                                                                       |  |  |  |  |  |
| Power Consumption           | Transmitter: 2.85Watt Receiver: 2.55Watt                                           |  |  |  |  |  |
| Temperature                 | Operating: 0° to 40°C Storage: -20° to 85°C                                        |  |  |  |  |  |
|                             | Humidity: Up to 95% non-condensing                                                 |  |  |  |  |  |
| Dimensions                  | 4.40" x 5.08" x 1.00" (112mm x 129mm x 25mm)                                       |  |  |  |  |  |
| Weight                      | 1.5lbs (0.68kg)                                                                    |  |  |  |  |  |
| Compliance                  | Regulatory: FCC, CE, RoHS Flammability: 94V0                                       |  |  |  |  |  |
| Warranty                    | 3 years                                                                            |  |  |  |  |  |
| Order Information           | 500771 KVM DVI over IP PoE Extender Kit                                            |  |  |  |  |  |
|                             | 500771-TX KVM DVI over IP PoE Extender TX                                          |  |  |  |  |  |
|                             | 500771-RX KVM DVI over IP PoE Extender RX                                          |  |  |  |  |  |
| Accessories                 | 500920 16-Port Rackmount Transceiver Chassis                                       |  |  |  |  |  |
| (These items are sold       | 500917 Wall Mount Transceiver Bracket Kit                                          |  |  |  |  |  |
| separately)                 | 500993 Univ. Locking Power Supply 5VDC/2.6A US/UK/EU Blade                         |  |  |  |  |  |



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### KVM DVI over IP PoE Extender Kit 500771 Quick Installation Guide

#### Overview

The KVM DVI over IP PoE Extender Kit allows DVI & USB equipment to be connected up to 330ft (100m) up to 1080p resolution @ 60Hz and 1920x1200 @ 60Hz via one (1) Cat5e/6 unshielded twisted pair cable in a point-to-point configuration. The Transmitter (500771-TX) and Receiver (500771-RX) also support PoE (PD) if used with a PoE (PSE) Ethernet Switch. The kit comes with one (1) Transmitter and one (1) Receiver. Additional Transmitters and Receivers may be purchased as kits or purchased separately depending on the number of units required.

For multiple point-to-point (including point-to-multipoint) configurations the Ethernet Switch must have Gigabit ports, Jumbo Frame capability and DHCP Server capability. MuxLab recommends using the Cisco SG300 Series Managed Switches.

The MuxLab ProDigital Network Controller (500811) is available to simplify the configuration and utilization of the 500771 and other MuxLab IP based products via an Ethernet web interface.

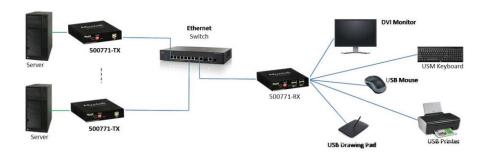
#### **Applications**

Applications include management of multi-server systems supporting DVI displays in IT departments within corporations, educational institutions, CAD Design, Graphic Design, Media Servers, and Data Centers.

### Installation

- Identify the connectors on the Transmitter and Receiver as indicated on the product labels, see the above front and rear product views for further details.
- 2. Verify that the distance between the DVI Transmitter and Receiver is within MuxLab specifications (see Specifications table for more details).
- 3. To install the Transmitter:
  - Connect the Transmitter DVI port to the Computer DVI port, with a DVI compliant cable.
  - 3b. Connect the Transmitter USB Port to the Computer USB port, using a compliant Type A to Type B USB Cable.
  - 3c. If required, connect the computer audio-out and mic-in port to the Transmitter audio-in and mic-out port, respectively.
  - 3d. If the application is point-to-point, then connect one (1) length of Cat 5e/6 (or higher) grade UTP cable to the RJ45 LINK connector on the Transmitter. If transmitting over the network, use an Ethernet Switch between Transmitter and Receiver.

- To install the Receiver:
  - 4a. Connect the Receiver DVI port to the Monitor DVI port with a DVI compliant cable.
  - 4b. Connect the two Receiver USB 1.1 ports to a USB keyboard and mouse.
  - 4c. Connect the two Receiver USB 2.0 ports to other USB devices, such as a printer, drawing pad, storage device, camera, etc.
  - 4d. If required, connect the Receiver audio-out and mic-in port to an audio/mic system audio-in and mic-out port, respectively.
  - 4e. If the application is point-to-point, then connect one (1) Cat 5e/6 cable (or higher) coming from the Transmitter, to the RJ45 LINK connector on the Receiver. If transmitting over the network, use an Ethernet Switch between Transmitter and Receiver.
- 5. If the configuration is a multiple point-to-point (including point-to-multipoint) architecture:
  - 5a. You will need to use an Ethernet Switch with Gigabit ports and DHCP Server support. In addition Jumbo Frame support is required. Verify that the Ethernet Switch is configured correctly and that the DHCP Server is enabled and that Jumbo Frame is enabled. See the operating manual for more information about configuring the Ethernet Switch.
  - 5b. Connect all Transmitters and Receivers to the Ethernet Switch.
  - 5c. Use the DIP Switches to select a unique Device ID for each Transmitter present on the network and configure each Receiver Device ID to the corresponding selected Transmitter.
    - **Note**: This step is not necessary if the MuxLab Pro Digital Network Controller (500811) is used.
- 6. Powering the Transmitter or Receiver via an external power supply is only necessary where PoE (PSE) is unavailable. If PoE is unavailable, connect a 5 VDC power supply (500993 sold separately) to each Receiver and to an AC power outlet. Next connect each Transmitter in the same manner. If power is present, the green power LED on each Transmitter and Receiver will illuminate.
  - Note: Power 'ON' the KVM DVI over IP PoE Extender Kit only after all connections have been made.
- 7. Power 'ON' the DVI equipment and verify the image quality, sound if applicable, keyboard and mouse functionality, as well as any additional USB connected devices.
- 8. There are two basic hot key methods to switch a Receiver among different Transmitters. One method is via an OSD (On Screen Display) menu, which can be called up by pressing the hotkey sequence "Scroll Lock" three times in less than 0.5 seconds. This brings up the OSD menu to select which Transmitter to connect with. The second method is via 16 different hotkey sequences, with each one providing direct access to a preconfigured Transmitter. This is available by pressing the CTRL Key with the port number pressed three times within 0.5 seconds. Port numbers follow the switch setting and are from 0 to 9 and q (10), w (11), e (12), r (13), t (14) and y (15). Hotkeys can be modified from the device web server interface; to find the IP address of the product use Bonjour Protocol.
- Please download and reference the 500771 Operation Manual found on the MuxLab website (under the 500771 webpage) for further instructions on how to operate this device, including how to configure and use the hotkeys and OSD.
- 10. The following diagram illustrates a typical point-to-point LAN configuration.



## **Troubleshooting**

The following table describes some of the symptoms, probable causes and possible solutions in regard to the installation of the KVM DVI over IP PoE Extender Kit:

| Symptom                                                   | Transmitter LEDs |       | Receiver LEDs |       | Probable<br>Cause            | Possible<br>Solutions                                                                                         |
|-----------------------------------------------------------|------------------|-------|---------------|-------|------------------------------|---------------------------------------------------------------------------------------------------------------|
|                                                           | Power            | Link  | Power         | Link  |                              |                                                                                                               |
| No Image                                                  | OFF              | OFF   | OFF           | OFF   | No power                     | Check power connections     Check PoE Ethernet Switch     Setup                                               |
| No Image                                                  | BLINK            | OFF   | BLINK         | ON    | Booting                      | Wait until booting process is<br>finished                                                                     |
| No Image                                                  | ON               | OFF   | ON            | OFF   | No Ethernet Link             | Check Ethernet Switch Status     Check UTP Cables                                                             |
| Info Screen                                               | ON               | OFF   | ON            | BLINK | UTP Cable                    | Check the Transmitter UTP cable                                                                               |
| Info Screen                                               | ON               | ON    | ON            | OFF   | UTP Cable                    | Check the Receiver UTP cable.                                                                                 |
| Info Screen                                               | ON               | BLINK | ON            | BLINK | No Data<br>Connection        | Check if DIP Switch settings<br>match                                                                         |
| Info Screen                                               | ON               | ON    | ON            | BLINK | Wrong setting on<br>Receiver | Check DIP Switch address of the<br>Receiver                                                                   |
| Choppy Video                                              | ON               | ON    | ON            | ON    | Configuration                | Check cable length     Check the DVI Cable Quality     Check if Jumbo Frame is enabled on the Ethernet Switch |
| Image flickers<br>when powering<br>up nearby<br>equipment | ON               | ON    | ON            | ON    | Interference                 | Use STP cables                                                                                                |
| Mouse or<br>Keyboard not<br>working                       | ON               | ON    | ON            | ON    | USB Cable                    | Check the USB Cable Quality     Check that the Keyboard and mouse are connected to the USB 1.1 Port.          |
| USB Speed Slow                                            | ON               | ON    | ON            | ON    | Wrong Port                   | Check that any additional USB devices are connect to the USB 2.0 Port                                         |

If you still cannot diagnose the problem, please call MuxLab Customer Technical Support at 877-689-5228 (toll-free in North America) or (+1) 514-905-0588 (International).