

## Software Release Notes

**Model:** DigiSign CMS

**Version:** 1.2.8

- 1) Corrects numerous user interface bugs reported in the initial release, such as displaying streams, supporting many small Frames throughout a given day, assigning audio to a given Window in a multi-view, and many more.
- 2) Numerous new functions have been added to simplify schedule creation, such as Frame repeat and delete functions, day copy function, and many others.

**Special Note:** This Software version of DigiSign *must be used with 500769 units having Firmware version 1.0.1 or above installed, which is available on the MuxLab website.*

The following are known bugs in this release that users should be aware of in order to avoid certain issues during normal operation.

- 1) A Logo cannot overlap a multi-view window which contains a playlist with an image file. While creating a schedule, if a logo is positioned over a multi-view window, make sure the playlist content in the window is displaying a video and not an image throughout the duration of Logo.
- 2) Only use Window #1 in the upper left corner of a Layout and set the size to be slightly larger than the default. When creating a multi-view window Layout with more than one window, if a window is required in the upper-left corner of the display, make sure to use Window #1 for this purpose. Plus in this case Window #1 must also be slightly larger than the default size (about 15% larger).

The following are limitations to be aware of under normal operations.

- 1) When a schedule is loaded on to the 500769 unit, or if a 500769 unit is rebooted, it is important to note that if the current Frame start-time has already elapsed (as per the schedule and the actual current date and time, then that Frame will not be displayed. Only the next Frame in the sequence will be displayed on the monitor at the scheduled time. Avoid creating Frames that last hours, instead create much shorter Frames and make use of the new Frame repeat function.
- 2) A Layout can have at most 5 windows being displayed, but this limit depends on the resolution of each window as follows:
  - a. One (1) window is supported at 4K.
  - b. Four (4) multi-view windows are supported at 1080p (max).

c. Five (5) multi-view windows are supported at 720p (max).

- 3) Frames, Logos, and Text banners have a duration set in whole minute intervals.
- 4) Only one (1) Logo and one (1) Text banner may be displayed at any given time on a display, regardless of the number of multi-view windows shown.
- 5) Once a Logo and/or Text banner has been created, it cannot be edited. If a change is required, it must be deleted and recreated. This limitation will be removed in a future release.
- 6) Windows 7 users may need to install a "Bonjour Print Service", in order for 500769 unit discovery on the network to function correctly.

If this service is not already installed on your PC, the "Bonjour Print Service" may be obtained at the following link:

[https://support.apple.com/kb/DL999?locale=en\\_CA](https://support.apple.com/kb/DL999?locale=en_CA)

Once downloaded, install (run) the attached .exe file.